

Thank you for purchasing the Valore Wireless Gaming Headphone (BTS35).

- USB-C charging
- Connect up to 2 devices<sup>^</sup>
- Wired or wireless mode option
- Low latency (65ms) mode for a competitive Gaming experience
- CVC 6.0 noise reduction microphone

<sup>^</sup> only 1 device can be active at a time

**Important:** Please read the user manual thoroughly before using your wireless headphones

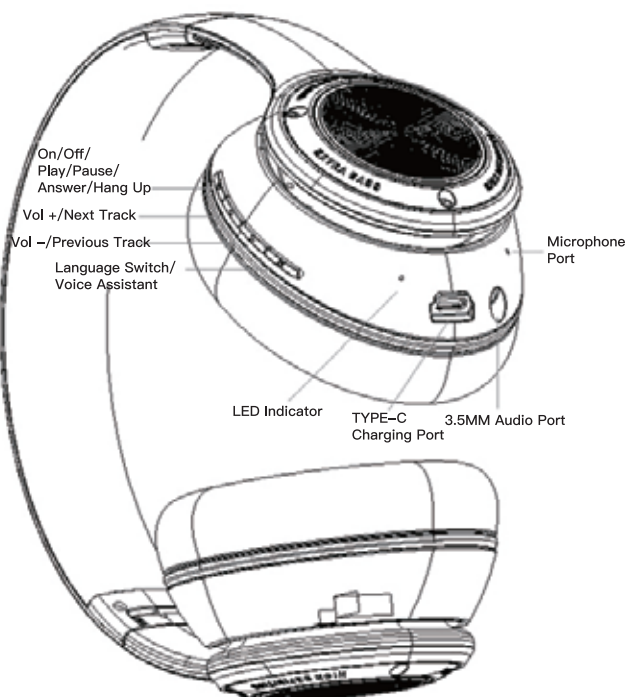
## Specifications:

- Wireless range: 10m
- Battery capacity: 1000mAh
- Charging time: Approximately 2 hours
- Playback/working time: Up to 50 hours
- Standby time: Up to 360 hours
- Power input: DC5V/1A
- Microphone resistance:  $32\Omega \pm 15\%$
- Microphone sensitivity:  $103 \pm 3\text{dB}$
- Frequency range: 20-20000Hz
- Speaker size:  $\varnothing 40\text{mm}$

## Package Contents:

- Wireless gaming headphone
- USB-C charging cable
- Audio cable

## UNDERSTANDING THE PRODUCT



# START USING THE WIRELESS HEADPHONES

## 1) Charging

When batter is low, charger with provided cable for approximately 2 hours. The headphone will turn off automatically when charging. Red LED light on when charging, off when fully charged.

## 2) Pairing the wireless headphones (switched off)

Step 1: Activate Bluetooth function on your mobile device to begin pairing with earphones.

Step 2: Press and hold onto the Power button (Right button) until the LED light flickers red and blue.

Step 3: Connect to the headphones by selecting 'Valore BTS35' under the device list.

Step 4: Once connected, the Blue LED light at the will flash slowly.

Note: If the pairing is not successful, please turn off wireless heaphones first, and then re-pair again. After pairing is successful, paired devices will remember each other. Unless pairing information is deleted because of new pairing, no need to pair when using the next time.


If you want to pair the wireless headphones with other devices, please turn off Bluetooth function of existing source device, and pair the wireless headphones with the new device according to steps 1-4 mentioned above.

## 3) LED indicator light


Pairing Status	blue and green LED twinkle alternately
Power On	blue LED stay on indefinitely
Bluetooth Mode	blue LED flash slowly when music playing, blue LED stay on indefinitely when pause
Low Latency Mode	green LED flash slowly when music playing, green LED stay on indefinitely when pause
Incoming Call Status	blue LED flash quickly
Charging Status	red LED light on in charging, red LED go out while fully charged

## 4) Basic key operation

### Turn On

Long press  for 3 seconds, the headphone will be turned on after blue LED light on for 3 seconds.

### Turn Off

Long press  for 3 seconds, the headphone will be turned off after red LED light on for 3 seconds.

### Volume Adjustment

Short press  and  to control volume

### Music Selection

Long press  for skipping to the next song


Long press  for skipping to the previous song

### Play/Pause/Phone call

Music Pause: Short press  when in music playing.

Music Play: Short press  when in music paused.

Answer Calls: Short press  when a call coming in.

Hang Up: Short press  when end up a call.

Refuse to Answer: Long press  when a call coming in.

When Bluetooth connected, double press  will re-dial the last phone number in your call record.

## Low Latency Mode

After the headphone connect with the cell phone, long press “M” button for 3 seconds to enter into low latency mode. After successfully enter the low latency mode, LED indicator light turns to green.

## Line-in Mode

1. Turn on status: plug in audio cable, the headphone turn off, you can listen to the music with the audio cable.
2. Turn off status: plug in audio cable, the headphone can't be turned on, you can only listen to the music with the audio cable.

Note: If you want to listen to the songs in the Bluetooth mode, you need to unplug the audio cable and turn on to use.



# TROUBLESHOOTING

## **Issue 1: Headphone is unable to connect successfully to your mobile device**

Problem 1: Headphone's battery is flat

Solution: Fully charge the headphone (2.5 hours) and retry connection with your mobile device.

Problem 2: Headphone not paired to your mobile device

Solution: Make sure that the headphone is successfully paired upon selecting 'Valore BTS31' in the device list.

Problem 3: Headphone and mobile device too far apart

Solution: Make sure that the headphone is within a metre range during pairing and connection.

Problem 4: Headphone is connected to other mobile device

Solution: Make sure that the headphone has already been disconnected before making a new connection with a new device.

## **Issue 2: Sound from the headphone is too soft or silent**

Problem 1: Headphone's battery is low / flat

Solution: Fully charge the headphone (2 hours) and retry connection with your mobile device.

Problem 2: Headphone or mobile device's volume is too low

Solution: Turn the volume of the headphone or mobile device up to increase the volume.

Problem 3: Music track may not be audible

Solution: Make sure that the music track is of a playable format for the mobile device.

Problem 4: Headphone and mobile device might not be connected properly.

Solution: Repeat the connection step via Bluetooth/auxiliary cable again to make sure that it is connected properly and try again.

## TECHNICAL SUPPORT & WARRANTY

- For Technical Support, email us at [v.info@valore.sg](mailto:v.info@valore.sg).
- For Warranty Registration, visit [www.valore.sg](http://www.valore.sg).

### Cautions:

Read all the instructions and warnings carefully prior to using this product.

- Do not store the headphone in a high temperature environment.
- Do not place the headphone near a fire or other excessively hot environments.
- Do not expose this headphone to moisture or submerge it in liquid. Keep headphone dry at all times.
- Do not attempt to charge the headphone using any other method or connection other than the headphone's provided charging cable.
- Do not disassemble this headphone or attempt to repair or modify it in any manner.
- Be cautious of excessive drops, bumps, abrasions or other impacts to this headphone. If there is any damage to the headphone such as dents, punctures, tears, deformities or corrosion, stop using the headphone and contact us immediately via email at [v.info@valore.sg](mailto:v.info@valore.sg), or return this product to the store where you have purchased it from.
- If the product produces an abnormal smell, high temperature (low temperature during normal use), discolours or changes shape abnormally, stop using the product and contact us immediately via email at [v.info@valore.sg](mailto:v.info@valore.sg).

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