

Thank you for purchasing the Valore Wireless Headset.

Enjoy absolute freedom to move and portability with this wireless headset. Get powerful music and clear conversations on-the-go with the passive noise reduction ear tips.

**Important:** Please read the user manual thoroughly before using your wireless headset.

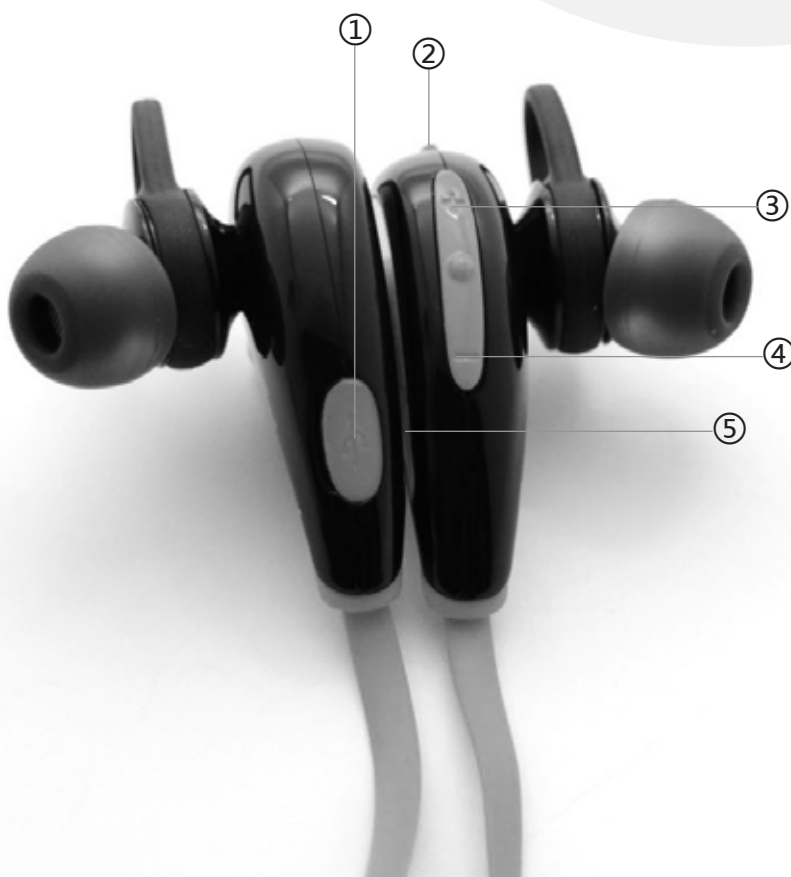
## Specifications:

- Built-in battery: Lithium polymer battery
- Wireless range: Up to 10m
- Playback time: 4 hrs of listening and 4.5 hrs of talk time
- Charging time: 2 hrs
- Standby time: 130 hrs
- Support: A2DP
- Material: ABS
- Dimension (L x W x H): 40 x 22 x 28mm
- Weight: 16g

## Package Contents:

- USB charging cable
- Size S, M, L ear tips

## UNDERSTANDING THE PRODUCT



- ① Micro USB Input
- ② Multi-function button
- ③ Volume up and next track button
- ④ Volume down and previous track button
- ⑤ LED indicator

# START USING THE WIRELESS HEADSET

## 1) Charging the headset (1.0A USB adapter to wall plug)

Make sure that the wireless headset is turned off before charging. Plug the micro USB cable into the charging port located at the back of the left headset and connect it to a USB adapter (1.0A) to a wall plug. A red LED indicator will turn on when the headset is charging. The red LED indicator will switch to Blue when headset is fully charged. To fully charge the headset, it will require at least 2 hours.

**Note:** Please charge the headset for at least 4 hours before first use. Please make sure that the headset is switched off when charging is in progress.

## 2) Pairing and connecting (switched off)

Step 1: Press and hold the Multi-function button of the headset until the LED light flashes Blue and Red rapidly.

Step 2: Activate Bluetooth function on your mobile device to begin pairing with headset.

Step 3: Connect to the headset by selecting 'Valore S330' under the device list.

(If prompted to enter a pin-code, enter '0000')

Step 4: Once connected, the LED light will indicate Blue and flashes slowly.

Note: If the pairing is not successful, please turn off wireless headset first and then re-pair again. After pairing is successful, paired devices will remember each other. Unless pairing information is deleted because of new pairing, no need to pair when using the next time.

If you want to pair the wireless headset with other devices, please turn off Bluetooth function of existing source device, and pair the wireless headset with the new device according to steps 1-4 mentioned above.

## 3) Re-pairing the wireless headset

Each time the wireless headset is turned on, it will attempt to connect to the last device it was paired with automatically (mobile device with Bluetooth function turned on).

The wireless headset will do as follows:

1. Connect to last connected devices automatically;
2. Be listed in the screen of devices as an output channel. Select 'Valore S330' as the output channel to play music.

Note: In some cases, the headset may need to be manually selected from your operating system sound or hardware output list.

## 4) Pairing the wireless headset with a second mobile phone

Repeat from Step 2 onwards as shown in "Pairing the Wireless Headset" section to pair and connect with the second mobile phone.

## 5) Wireless headset controls

### a) Volume control

1. via Bluetooth device;
2. Wireless headset
  - Short press 'Volume up and next track' button to increase volume.
  - Short press 'Volume down and previous track' button to decrease volume.

### b) Multi-function button

#### 1. Bluetooth connection

- Press and hold button for about 5 seconds to turn on the Bluetooth pairing mode on the headset.

#### 2. Play and Pause music

- Press button to pause the music.
- Press again to resume playback.

#### 3. Call function

- Press button once during an incoming call to answer.
- Press and hold button for 1 second during an incoming to reject the call.
- Press button once again to end the call.
- Press and hold button during call to switch between mobile phone and headset
- Double press the button during standby mode to redial the last number
- Press and hold the button for 1 second during standby mode to activate mobile phone voice command
- When you are on a call, press button once to end the current call and pick up the new incoming call
- When you are on a call, double press the button to put the current call on hold and pick up the new incoming call

### c) Next and Previous track

- Press and hold 'Volume up and next track' button to go to next track.
- Press and hold 'Volume down and previous track' to go to previous track.

## 6) Reset the headset

Press and hold the multi-function button for 5 seconds during charging status until the red LED indicator flash 3 times to restore back to factory setting.

## **TROUBLESHOOTING**

### **Issue 1: Headset is unable to connect successfully to your mobile device**

Problem 1: Headset's battery is flat

Solution: Fully charge the headset (2 hours) and retry connection with your mobile device.

Problem 2: Headset not paired to your mobile device

Solution: Make sure that the headset is successfully paired upon selecting 'Valore S330' in the device list.

Problem 3: Headset and mobile device too far apart

Solution: Make sure that the headset is within a metre range during pairing and connection.

Problem 4: Headset is connected to other mobile device

Solution: Make sure that the headset has already been disconnected before making a new connection with a new device.

### **Issue 2: Sound from the headset is too soft or silent**

Problem 1: Headset's battery is low / flat

Solution: Fully charge the headset (2 hours) and retry connection with your mobile device.

Problem 2: Headset or mobile device's volume is too low

Solution: Turn the volume of the headset or mobile device up to increase the volume.

Problem 3: Music track may not be audible

Solution: Make sure that the music track is of a playable format for the mobile device.

Problem 4: Headset and mobile device might not be connected properly.

Solution: Repeat the connection step via Bluetooth again to make sure that it is connected properly and try again.

### **Issue 3: The user manual instructions does not work**

Solution: Contact the manufacturer or the staff at the store of purchase for assistance.

### **Issue 4: Unable to hear from both side of a call answered by the headset**

Problem 1: Headset not paired properly

Solution: Make sure the headset is properly paired.

Problem 2: Headset volume may be too low

Solution: Turn up the volume of the headset and phone.

Problem 3: Microphone may be obstructed

Solution: Make sure the microphone is not being obstructed by other objects.

## TECHNICAL SUPPORT & WARRANTY

- For Technical Support, email us at [v.info@valore.sg](mailto:v.info@valore.sg).
- For Warranty Registration, visit [www.valore.sg](http://www.valore.sg).

### Cautions:

Read all the instructions and warnings carefully prior to using this product.

- Do not store the headset in a high temperature environment.
- Do not place the headset near a fire or other excessively hot environments.
- Do not expose its headset to moisture or submerge it in liquid. Keep headset dry at all times.
- Do not attempt to charge the headset using any other method or connection other than the headset's provided charging cable.
- Do not disassemble this headset or attempt to repair or modify it in any manner.
- Be cautious of excessive drops, bumps, abrasions or other impacts to this headset. If there is any damage to the headset such as dents, punctures, tears, deformities or corrosion, stop using the headset and contact us immediately via email at [v.info@valore.sg](mailto:v.info@valore.sg), or return this product to the store where you have purchased it from.
- If the product produces an abnormal smell, high temperature (low temperature during normal use), discolours or changes shape abnormally, stop using the product and contact us immediately via email at [v.info@valore.sg](mailto:v.info@valore.sg).

### DISCLAIMER & TRADEMARKS

All information, trademarks, logos, graphics, and images ("Materials") provided on this user manual are copyrighted or trademarked and are the property of Valore Lifestyle Pte Ltd. Any unauthorized use of any material contained on the instruction manual may violate copyright laws, trademark laws, laws of privacy and communications statutes.

The trademarks, service marks and logos used and displayed in the Materials are registered and unregistered trademarks and service marks of Valore and others. All other registered and unregistered company names, product names and marks mentioned herein the ("Materials") are the property of their respective owners and may be trademarks or registered trademarks.

Complies with  
IDA standards  
DA 103331



Inspired by Valore Singapore

For full range of Valore products visit [www.valore.sg](http://www.valore.sg)