

Thank you for purchasing the Valore Wireless Headset.

Enjoy deep bass music with this ultra-lightweight wireless headset. Plus switch freely between calls and music. When not in use, join the magnetic earbuds into a necklace. A perfect companion for the music and sports lover in you.

**Important:** Please read the user manual thoroughly before using your wireless headset.

## Specifications:

- Wireless range: 10m
- Battery type: Built-in rechargeable Li-polymer 3.7V 70mAh
- Charging time: 2 hours
- Playback time: 5 hours
- Standby time: 120 hours
- Power input: DC5V 500mA
- Material: Metal
- Dimension (L x W x D): 600 x 26.9 x 13.2mm
- Weight: 16g

## Package Contents:

- Magnetic wireless headset
- USB charging cable
- Ear tips x 3 pairs (S, M, L)
- Ear hook x 1 pair

## UNDERSTANDING THE PRODUCT



- ① Magnetic earbuds
- ② Volume up and next track button
- ③ Multi-function button
- ④ Microphone
- ⑤ LED indicator
- ⑥ Volume down and previous track button
- ⑦ Micro USB input

# START USING THE WIRELESS HEADSET

## 1) Charging the headset (1.0A USB adapter to wall plug)

Make sure that the wireless headset is turned off before charging. Plug the micro USB cable into the charging port located at the bottom right side of the Bluetooth headset and connect it to a USB adapter (1.0A) to a wall plug. A green LED indicator will turn on when the headset is charging. The green LED indicator will switch to off when headset is fully charged. To fully charge the headset, it will require at least 2 hours.

**Note:** Please charge the headset for at least 4 hours before first use. Please make sure that the headset is switched off when charging is in progress.

## 2) Pairing and connecting (switched off)

Step 1: Press and hold the Multi-function button of the headset until the LED light flashes green rapidly.

Step 2: Activate Bluetooth function on your mobile device to begin pairing with headset.

Step 3: Connect to the headset by selecting 'Valore Y7' under the device list.

(If prompted to enter a pin-code, enter '0000')

Step 4: Once connected, the LED light will indicate green and flashes slowly.

Note: If the pairing is not successful, please turn off wireless headset first and then re-pair again. After pairing is successful, paired devices will remember each other. Unless pairing information is deleted because of new pairing, no need to pair when using the next time.

If you want to pair the wireless headset with other devices, please turn off Bluetooth function of existing source device, and pair the wireless headset with the new device according to steps 1-4 mentioned above.

## 3) Re-pairing the wireless headset

Each time the wireless headset is turned on, it will attempt to connect to the last device it was paired with automatically (mobile device with Bluetooth function turned on).

The wireless headset will do as follows:

1. Connect to last connected devices automatically;
2. Be listed in the screen of devices as an output channel. Select 'Valore Y7' as the output channel to play music.

Note: In some cases, the headset may need to be manually selected from your operating system sound or hardware output list.

## 4) Wireless headset controls

### a) Volume control

1. via Bluetooth device;
2. Wireless headset
  - Short press 'Volume up and next track' button to increase volume.
  - Short press 'Volume down and previous track' button to decrease volume.

### b) Multi-function button

#### 1. Bluetooth connection

- Press and hold button for about 5 seconds to turn on the Bluetooth pairing mode on the headset.

#### 2. Play and Pause music

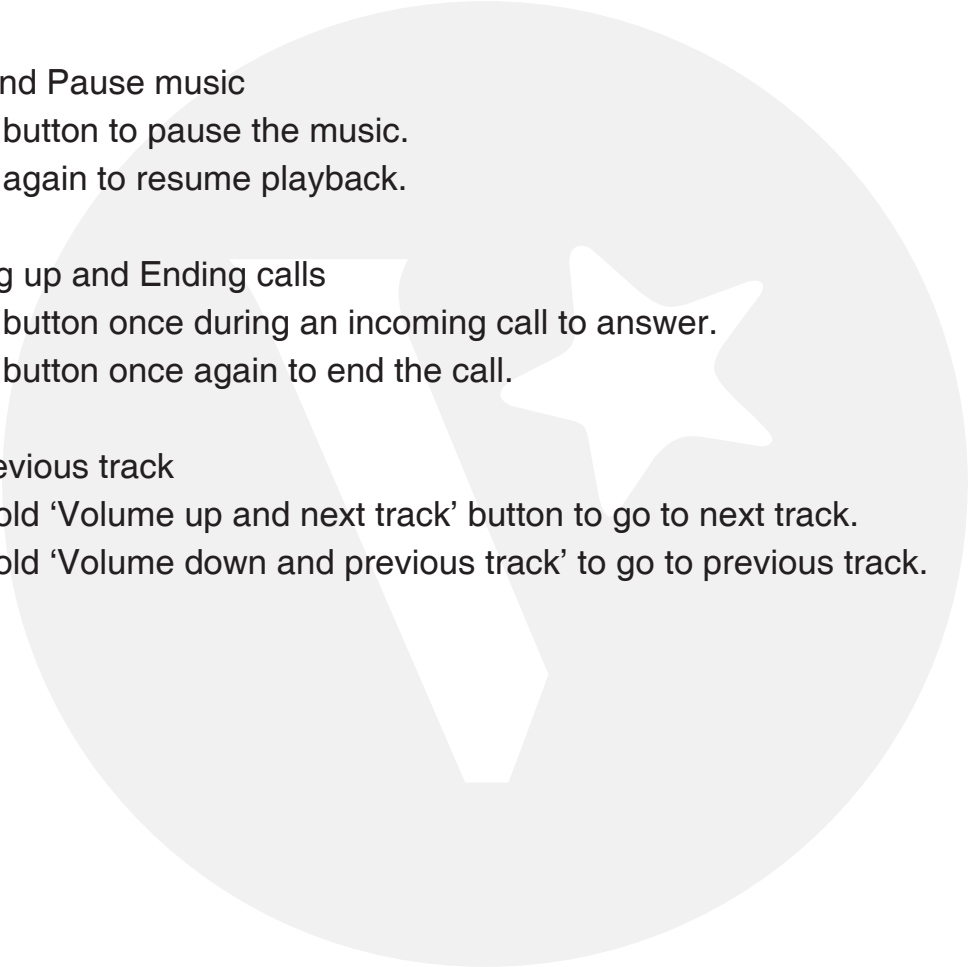
- Press button to pause the music.
- Press again to resume playback.

#### 3. Picking up and Ending calls

- Press button once during an incoming call to answer.
- Press button once again to end the call.

### c) Next and Previous track

- Press and hold 'Volume up and next track' button to go to next track.
- Press and hold 'Volume down and previous track' to go to previous track.



## **TROUBLESHOOTING**

### **Issue 1: Headset is unable to connect successfully to your mobile device**

Problem 1: Headset's battery is flat

Solution: Fully charge the headset (2 hours) and retry connection with your mobile device.

Problem 2: Headset not paired to your mobile device

Solution: Make sure that the headset is successfully paired upon selecting 'Valore Y7' in the device list.

Problem 3: Headset and mobile device too far apart

Solution: Make sure that the headset is within a metre range during pairing and connection.

Problem 4: Headset is connected to other mobile device

Solution: Make sure that the headset has already been disconnected before making a new connection with a new device.

### **Issue 2: Sound from the headset is too soft or silent**

Problem 1: Headset's battery is low / flat

Solution: Fully charge the headset (2 hours) and retry connection with your mobile device.

Problem 2: Headset or mobile device's volume is too low

Solution: Turn the volume of the headset or mobile device up to increase the volume.

Problem 3: Music track may not be audible

Solution: Make sure that the music track is of a playable format for the mobile device.

Problem 4: Headset and mobile device might not be connected properly.

Solution: Repeat the connection step via Bluetooth/ auxiliary cable again to make sure that it is connected properly and try again.

### **Issue 3: The user manual instructions does not work**

Solution: Contact the manufacturer or the staff at the store of purchase for assistance.

### **Issue 4: Unable to hear from both side of a call answered by the headset**

Problem 1: Headset not paired properly

Solution: Make sure the headset is properly paired.

Problem 2: Headset volume may be too low

Solution: Turn up the volume of the headset and phone.

Problem 3: Microphone may be obstructed

Solution: Make sure the microphone is not being obstructed by other objects.

## TECHNICAL SUPPORT & WARRANTY

- For Technical Support, email us at [v.info@valore.sg](mailto:v.info@valore.sg).
- For Warranty Registration, visit [www.valore.sg](http://www.valore.sg).

### Cautions:

Read all the instructions and warnings carefully prior to using this product.

- Do not store the headset in a high temperature environment.
- Do not place the headset near a fire or other excessively hot environments.
- Do not expose its headset to moisture or submerge it in liquid. Keep headset dry at all times.
- Do not attempt to charge the headset using any other method or connection other than the headset's provided charging cable.
- Do not disassemble this headset or attempt to repair or modify it in any manner.
- Be cautious of excessive drops, bumps, abrasions or other impacts to this headset. If there is any damage to the headset such as dents, punctures, tears, deformities or corrosion, stop using the headset and contact us immediately via email at [v.info@valore.sg](mailto:v.info@valore.sg), or return this product to the store where you have purchased it from.
- If the product produces an abnormal smell, high temperature (low temperature during normal use), discolours or changes shape abnormally, stop using the product and contact us immediately via email at [v.info@valore.sg](mailto:v.info@valore.sg).

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